

LIMITED WARRANTY FOR SECURITY and VISION SYSTEMS EQUIPMENT

Panasonic System Solutions Company, Unit Company of Panasonic Corporation of North America ("Panasonic") will, at its sole option, repair or exchange this product with a new or a comparable refurbished product, free of charge, in the USA from the date of original purchase in the event of a defect in materials or workmanship, as follows:

Three Years Parts / Three Years Labor*

Fixed CCTV Cameras*, Unitized Dome Cameras*, CCVE Monitor*, Video Switchers, Video Multiplexers. All Micro Head, Single CCD Cameras, 3 CCD Cameras, including Camera Control Units, and Industrial / Medical Color and B/W Video Monitors

One Year Parts / One Year Labor*

Plasma Display Panels*, Video Tape Recorders (VTR / VCR)*, Hard Disk Recorders*, Expansion Units*, Digital Video Disc Recorder (DVD- RAM), Iris Recognition Products, Video Network / Transmission Equipment, Software, Lens, and Accessories

***Exceptions**

Unitized Domed Cameras Electrical slip ring contacts, pan/tilt and lens motors and lens assemblies are limited to one year parts and labor warranty.

Video Tape Recorder (VTR/VCR) Video heads are limited to 180 days warranty. Preventative maintenance is not covered under warranty.

Hard Disk Recorders and Expansion Units The hard disk drives contained within the Hard Disk Recorders and Expansion Units are warranted as follows: Hard disk drives \leq 160 Gigabytes are limited to 180 days parts and labor warranty. Hard disk drives \geq 250 Gigabytes are limited to three years parts and one year labor warranty. Preventative maintenance is not covered under warranty. **Furthermore, Panasonic does not provide data recovery services and neither the cost of recovering data from the hard disk drives, nor the value of any data which cannot be recovered, is covered under warranty.**

CCD/Monitor/Plasma Display Panel Failures in camera CCD, monitor or plasma display panel picture elements (i.e., pixels) resulting from "image burn in" are not covered under warranty.

All Products Cooling fans are limited to one year parts and labor warranty.

Service

Carry-in or mail-in service in the USA can be obtained during the warranty period by bringing or shipping your product to any Panasonic Security Systems/Vision Systems Authorized Service center. To locate the nearest Panasonic Security Systems/Vision Systems Authorized Service center, please call toll free 1-800-526-6610 or visit our web site at:

<http://www.pasc.panasonic.com/WhereTo/FindServicer.asp?Pass=1>

This warranty is extended only to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. If you ship the product, carefully pack it and send it prepaid, adequately insured and preferably in its original carton. Attach a postage paid letter, detailing your complaint, to the outside of the carton.

This warranty covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic or failures which result from alteration, accident, misuse, abuse, neglect, faulty installation, maladjustment of user controls, improper maintenance, modification or service by anyone other than an Authorized Panasonic Security Systems/Vision Systems Service center, or damage that is attributable to acts of God.

LIMITATIONS AND EXCLUSIONS

There are no express warranties except as listed above.

PANASONIC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE WARRANTY PERIOD SET FORTH ABOVE. Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

If a problem with your Panasonic Security Systems or Vision Systems Equipment develops during the warranty period, first contact your Panasonic dealer or Panasonic Service center. If the problem is not handled to your satisfaction, then write to the Panasonic National Service Manager at Panasonic System Solutions Company, 3 Panasonic Way 2H-4, Secaucus, New Jersey 07094.